



Magic City Discovery Center Safety Procedures

Keeping all Discovery Center guests and staff safe to discover and learn.

Guests are required to comply with Magic City Discovery Center staff instructions and/or procedures, including Covid safety precautions. We reserve the right to refuse service to anyone who does not comply with safety procedures.

The Magic City Discovery Center is not responsible for injuries experienced on the premises. Magic City Discovery Center property is under 24-hour video surveillance.

SUPERVISION

- Parents/caregivers are responsible for child supervision at all times while on Discovery Center property. All children must be accompanied by an adult parent/caregiver (age 18+) when visiting the museum.
- Child drop-offs are **not** permitted. Exceptions may include camps, classes, or events with a designated schedule for the event. Discovery Center staff will assist guests during visits, but do not provide childcare services.
- To provide supervision, please limit your smartphone/tablet/device use while visiting the Discovery Center with your child or children.
- When visiting in a family group, older siblings (age 14+) may accompany children in other galleries when younger children are with a parent/caregiver in a different gallery, as long as they are providing direct supervision and are attentive of younger siblings in their care. Older siblings who are found to be inattentive to children in their care must return (with siblings) to the proximity of the parent/caregiver of the group.
- Lack of adequate adult supervision of children is grounds for immediate removal from the Discovery Center without refund.
- Shoes are required.
- Guests climb at their own risk. Never lift or place a child on a climbing structure. Climbers should reach their destination on their own.

BEHAVIOR

- No running allowed.
- No foul language allowed.
- Rough housing with exhibits and/or other people is not permitted.
- Disruptive, disrespectful and/or abusive behavior will result in asking a guest to leave the Discovery Center immediately without refund and may be grounds for revoking museum membership.

UNACCOMPANIED ADULTS

- Visitors must check in at the front desk upon arrival.
- Adults may not explore the Discovery Center without accompanying children or without being escorted by museum staff.

- Adults who wish to take a tour of the Discovery Center can do so with a staff escort. Tour appointments may be necessary pending Discovery Center events.

RESTROOMS

- Restrooms are for Discovery Center guests only and are **not** available to the general public.

SERVICE/SUPPORT DOGS

- Service/support dogs specially trained and identified as such are permitted on Discovery Center property. Guests should plan to show identification at the desk.

NURSING

- As an institution that values children and mothers, you are welcome to nurse wherever you feel comfortable. Please check out our cozy cabin if you prefer a more private accommodation.

PHOTOGRAPHY

- Visitor photography is permitted for personal, non-commercial use only.
- Photography must not disrupt Discovery Center visitors or staff, and must not limit accessibility to exhibits, entrances/exits, doorways, and high traffic areas.
- The use of tripods, monopods, and selfie sticks are **not** permitted. Community media who need to use a tripod or monopod must obtain permission from the Magic City Discovery Center.
- Visitors may be filmed, photographed, or recorded by the Discovery Center for educational and promotional uses, including posting on the Magic City Discovery Center website and social media platforms. **Please inform MCDC staff if you prefer not to be photographed.**

FOOD

- Snacks may be brought or purchased but must be consumed in the designated snack area.
- No gum allowed in the Discovery Center.
- For the safety of all Discovery Center guests, please refrain from bringing snack food items containing peanuts and other common food allergens.
- Food and drink damage exhibits and pose a safety hazard to other guests. Food and beverages are not allowed in Discovery Center galleries at any time.
- Bringing food and/or beverages into exhibit galleries may be grounds for immediate removal from the Discovery Center without refund.

PARKING

- Parking is available at no charge to Discovery Center guests. Unauthorized vehicles will be towed at the owner's expense.

ILLNESS POLICY

Individuals showing signs of illness will be asked to leave and will be given passes to visit at another time. The following guidelines are more specific, and we request that visitors with symptoms not visit the Discovery Center:

- Fever
- Flu-like symptoms (headache, high fever, chills, lethargy, muscle aches, cough, sore throat)
- Upper respiratory infections (cough, nasal congestion, runny nose, scratchy throat, painful swallowing, watery eyes – with or without fever)
- Cold symptoms

- Diarrhea or vomiting
- Conjunctivitis or “pink eye” infection
- Impetigo (infectious skin disease which shows up as small pimples that turn into red blisters in a circular pattern)
- Lice
- Strep Throat (child must be on antibiotics for 48 hours before coming to the Discovery Center.)
- Any of the following contagious diseases: measles, mumps, rubella, roseola, and chicken pox. Children with chicken pox may not visit the Discovery Center until all the sores are crusted and there are no new eruptions.

MUSEUM PROPERTY AND GROUNDS

- The Magic City Discovery Center parking lot and grounds are private property and are for the use of Discovery Center guests and patrons only.
- After-hours activity on the premises is reserved for Discovery Center business only. Rental information can be found at <https://www.magiccitydiscoverycenter.com>.
- Loitering and trespassing are not allowed. Violators will be prosecuted.
- Smoking and tobacco use are not permitted on Discovery Center property.
- Alcohol service and consumption is limited to official events and is subject to terms set forth in Magic City Discovery Center facility rental agreements.
- Skateboarding, rollerblading, hoverboarding and scootering are strictly prohibited on Discovery Center grounds. Violators will be prosecuted.
- Weapons are not permitted on Discovery Center property.